



KTS Academy Family Survey Feedback March 2026

25 Respondents

Summary of Key Findings

Overall Satisfaction

Headline Statistics (26 responses):

- **96% would recommend the school** (25 out of 26 respondents)
- **Strong agreement on safety and happiness:** The vast majority of parents strongly agree or agree that their children are happy and feel safe
- **High confidence in SEND support:** Parents consistently praise the specialist support provided
- **Zero tolerance for bullying working well:** Only 2 parents reported bullying incidents

What Parents Value Most

Parents particularly praised:

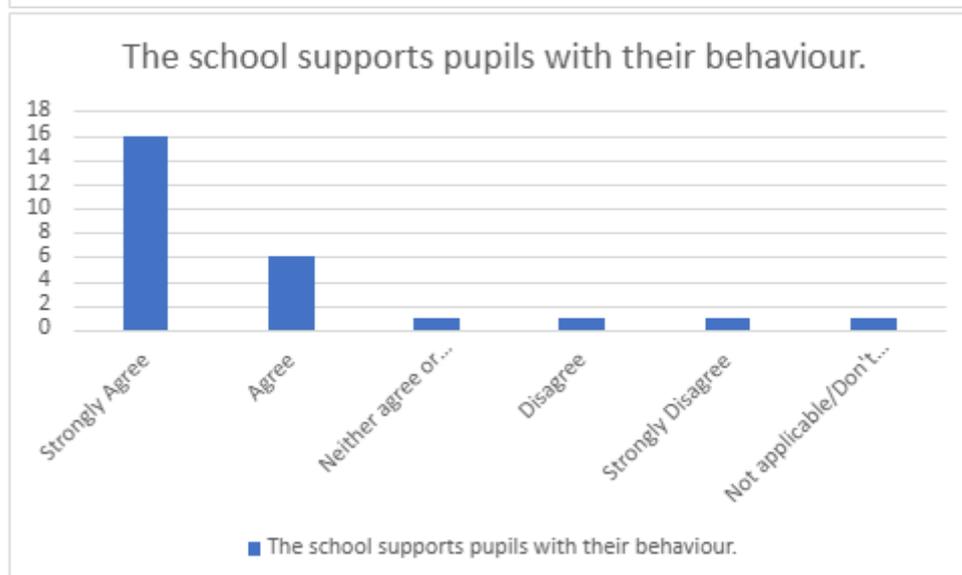
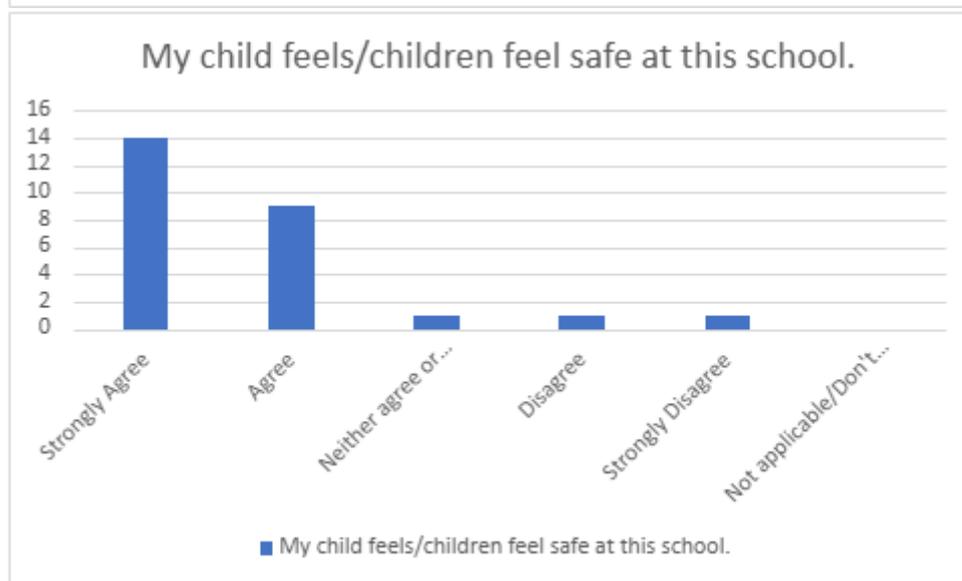
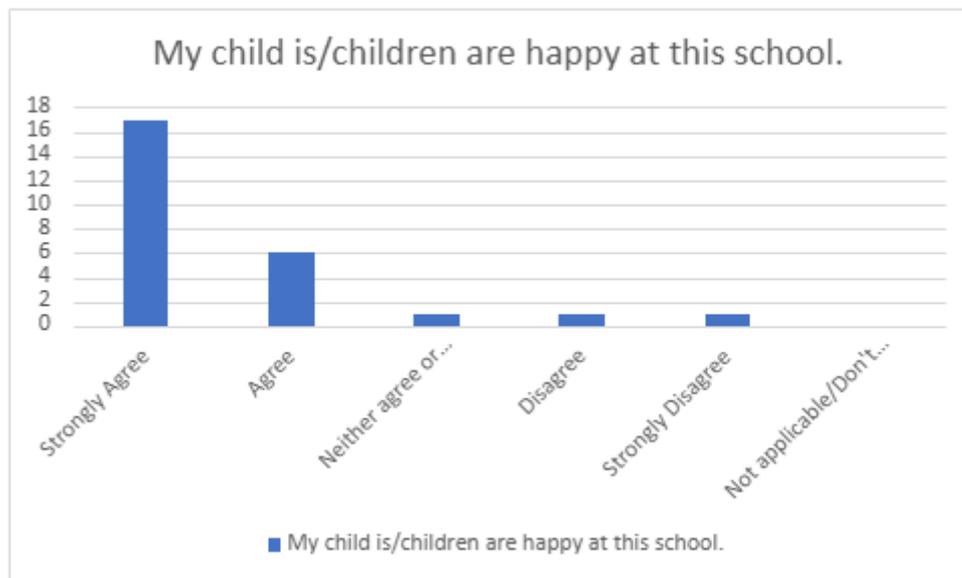
- **Communication and responsiveness** - "Communication. Ensuring my child is safe. Meeting my child's needs"
- **Staff understanding and support** - "They support my son better than the mainstream school he attended. He is very happy to be there and staff have no judgement only understanding and support"
- **Individual progress** - "My child has come on leaps and bounds since starting KTS"
- **Holistic approach** - "Supports parents as well as the children and will always try and find a solution to any issues"

Areas for Development

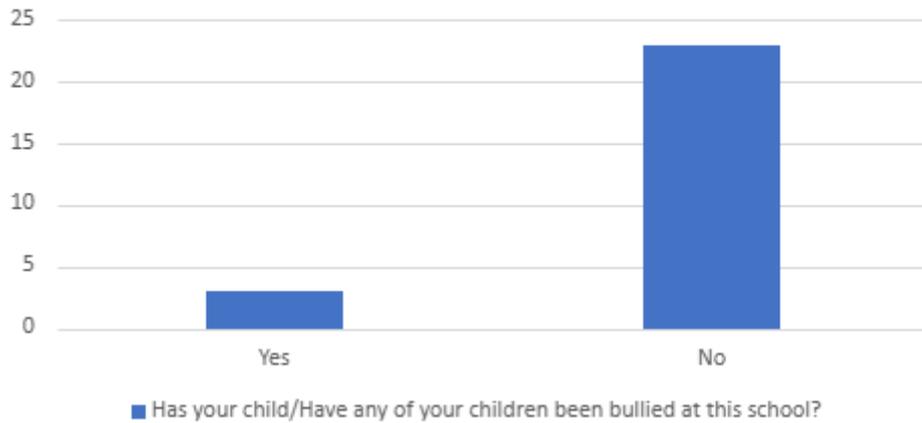
The survey clearly identifies **communication as the primary area for improvement**, particularly:

Daily updates for pre-verbal/non-verbal children (mentioned by 5 parents)

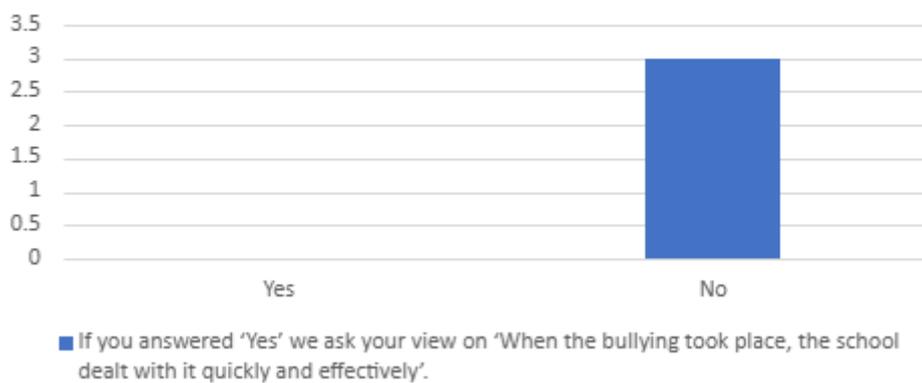
- Parents want to know about their child's day, including food, toileting, behaviours, and activities
- **Technical issues with Class Dojo**
 - Parents being locked out
 - Maintenance issues
- **Transparency about staffing arrangements**
 - When teachers are not in school for PPA or training parents would like to know who to contact in their absence



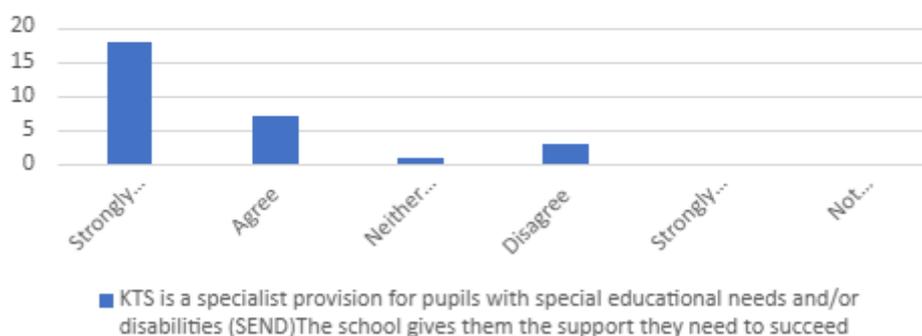
Has your child/Have any of your children been bullied at this school?



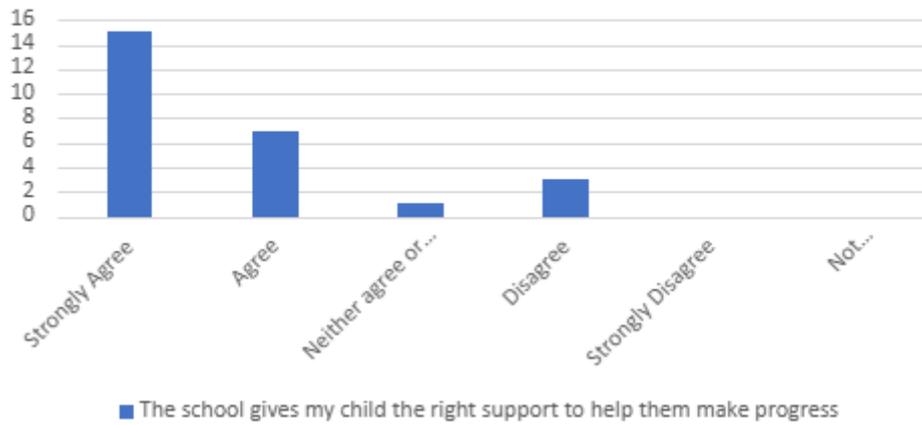
If you answered 'Yes' we ask your view on 'When the bullying took place, the school dealt with it quickly and effectively'.



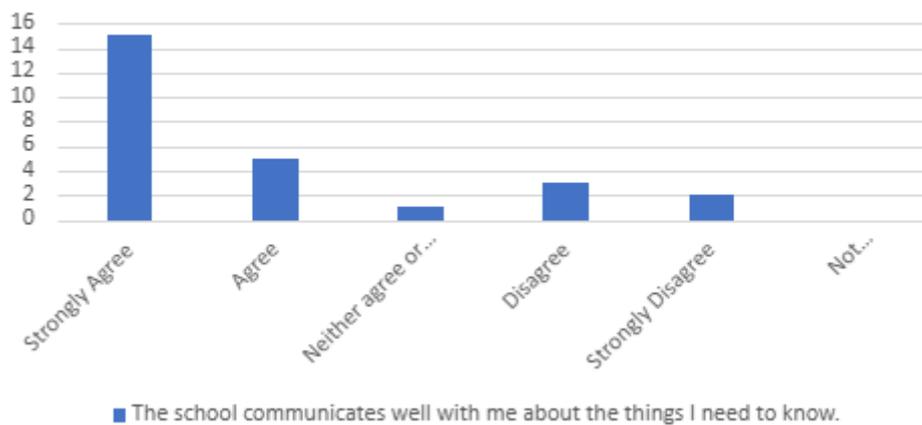
KTS is a specialist provision for pupils with special educational needs and/or disabilities (SEND)The school gives them the support they need to succeed



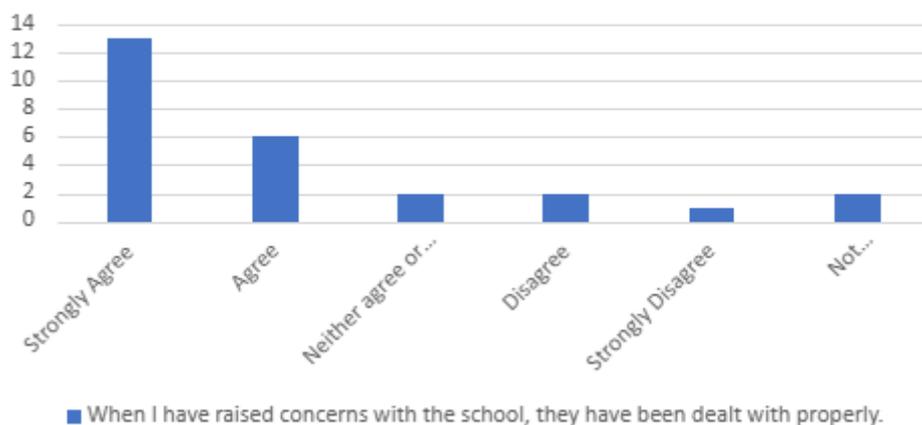
The school gives my child the right support to help them make progress



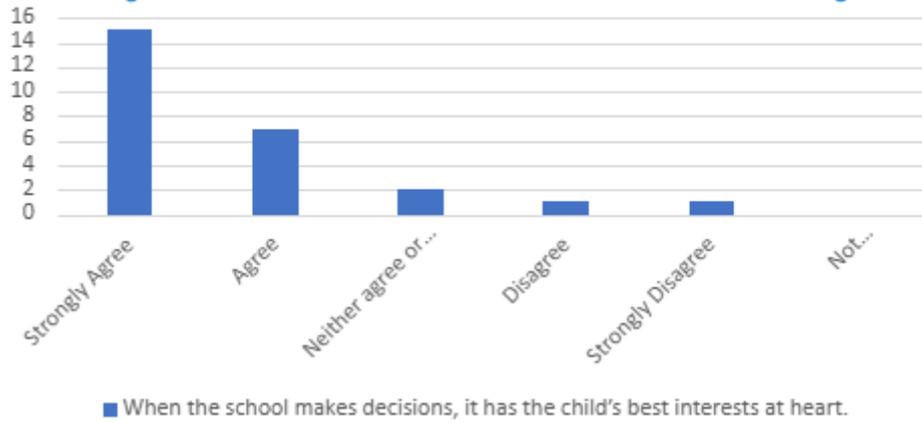
The school communicates well with me about the things I need to know.



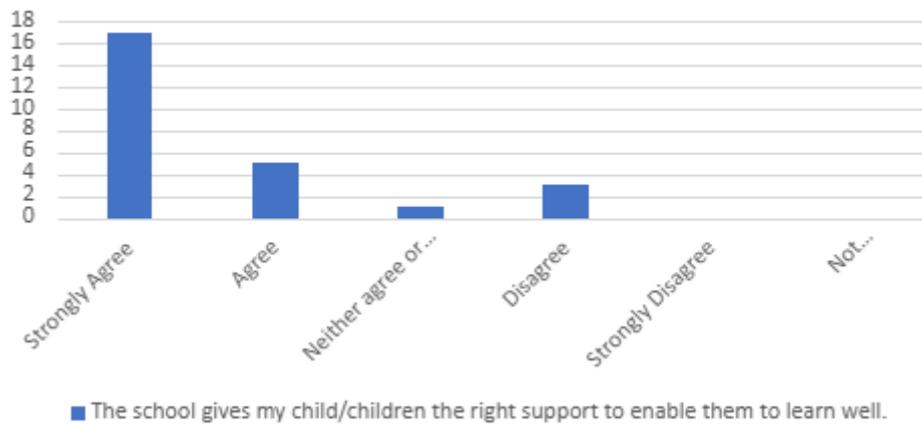
When I have raised concerns with the school, they have been dealt with properly.



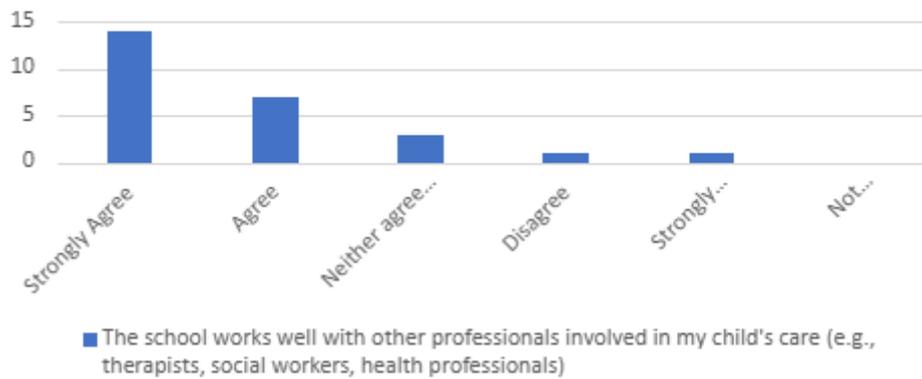
When the school makes decisions, it has the child's best interests at heart.



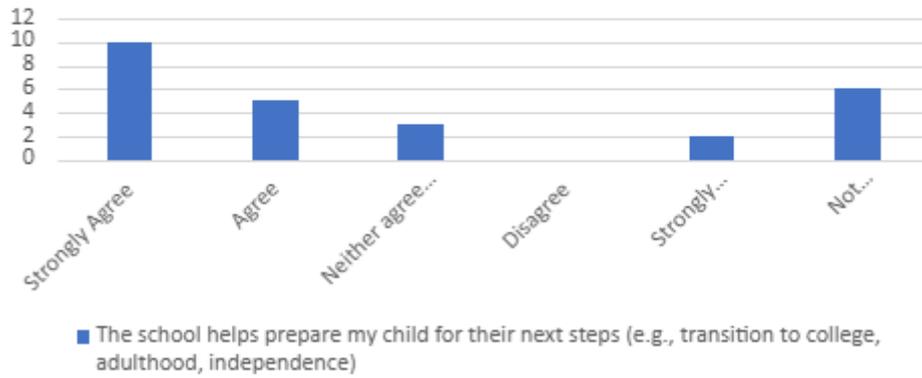
The school gives my child/children the right support to enable them to learn well.



The school works well with other professionals involved in my child's care (e.g., therapists, social workers, health professionals)



The school helps prepare my child for their next steps (e.g., transition to college, adulthood, independence)



Would you recommend this school to another parent?

